| Electronic Patent Application Fee Transmittal |   |          |        |                         |  |  |
|---|---|----------|--------|-------------------------|--|--|
| Application Number:                           | 10723687  |          |        |                         |  |  |
| Filing Date:                                  | 26-Nov-2003   |          |        |                         |  |  |
| Title of Invention:                           | System and method for providing potential problem solutions to a service provider |          |        |                         |  |  |
| First Named Inventor/Applicant Name:          | Lawrence E. Ploetz  |          |        |                         |  |  |
| Filer:  | Lester Lee Eubanks/Rhonda Evans   |          |        |                         |  |  |
| Attorney Docket Number:                       | 136098SV/YOD GEMS:0255  |          |        |                         |  |  |
| Filed as Large Entity                         |   |          |        |                         |  |  |
| Utility under 35 USC 111(a) Filing Fees       |   |          |        |                         |  |  |
| Description                                   | Fee Code  | Quantity | Amount | Sub-Total in<br>USD(\$) |  |  |
| Basic Filing:                                 | •   |          |        |                         |  |  |
| Pages:  |   |          |        |                         |  |  |
| Claims:                                       |   |          |        |                         |  |  |
| Miscellaneous-Filing:                         |   |          |        |                         |  |  |
| Petition:                                     |   |          |        |                         |  |  |
| Patent-Appeals-and-Interference:              |   |          |        |                         |  |  |
| Post-Allowance-and-Post-Issuance:             |   |          |        |                         |  |  |
| Extension-of-Time:                            |   |          |        |                         |  |  |

| Description                       | Fee Code          | Quantity | Amount | Sub-Total in<br>USD(\$) |
|-----------------------------------|-------------------|----------|--------|-------------------------|
| Miscellaneous:                    |                   |          |        |                         |
| Request for continued examination | 1801              | 1        | 810    | 810                     |
|                                   | Total in USD (\$) |          |        | 810                     |